



Dear Patients

We thank you for your patience and working with us during the COVID pandemic. As May approaches, we are planning on slowly opening our schedules to provide care to those in need of eye examinations, follow up of chronic diseases as well emergent eye care. Our doctors and staff have been planning for this with the utmost care for your safety as well as ours.

Scheduling appointments: We will try to keep those patients who are already in the schedule and wish to be seen in their current appointment slots. Appointment times may be adjusted further apart than normal to limit the number of patients that course through our clinic. If your appointment was previously canceled and you would like an appointment, we will try our best to accommodate you. Telemedicine visits can still be scheduled for those patients who are not comfortable with coming into the office. However, this will be limited to certain eye problems that are amenable to a virtual visit.

Office Safety: Office hygiene and infection control will follow standard guidelines. All patients will be required to answer COVID related questions to assess risk. In addition, infrared temperature screening will be performed on all staff and all patients daily. We urge patients who are ill or feel they are at risk to reschedule their appointments as we want to provide a safe environment for all those involved. Of course, if you are having a significant eye emergency we will make your stay safe for you and those around you. Masks will be required for all staff and all patients while in our office. We ask that all patients come with their own masks, facial scarf or bandana. A limited number of masks will be available for those who do not have masks.

Social distancing guidelines will be observed in our office. Only the patient will be allowed in the office. For children and adults who require a caregiver, one adult may accompany the patient. Additional family members will not be allowed in the office. In order to limit the number of patients in our waiting room, patients will be offered to wait in their car and called on their cell phone when it is their turn to be seen.

Hand sanitizer will be available in the office. You may choose to wear gloves, though this will not be mandatory. Plastic face shields have been installed on our microscopes to limit close contact between staff and patients.

We are taking as many precautions as possible to ensure the safety of the patients and the staff. If you have any questions, please call 201-666-4014 and speak to one of our staff to make an appointment or to discuss your concerns.

Thank you for the continued opportunity to take care of you and your loved ones and we hope that you remain safe and healthy.

Sincerely
Westwood Ophthalmology Associates